

# Rural and Communities Overview and Scrutiny Committee 2023/2024

## WORK PROGRAMME

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>14 December 2023, 2.00pm</b>				
Statement on Grantham Hospital	Verbal update from Councillor Charmaine Morgan		Requested at a Committee meeting	
Mid-year KPIs	Lead Officer: Debbie Roberts (Head of Corporate Projects, Policy and Performance)			
Community Engagement Strategy and Action Plan	Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)	To comment on the Community Engagement Strategy and associated action plan	Rural and Communities OSC received a report on 16 March 2023 and agreed consultation was to take place and then the subsequent development of the strategy	High performing Council  Healthy and Strong Communities
Customer Service Update (Q1 and Q2)	Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)	To provide an update with the Q1 and Q2 position regarding customer interactions and call handling.  To provide an update regarding the review of the customer experience strategy and customer service action plan	Last reported to Committee on 5 July 2023	High performing Council

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>South Kesteven Health and Wellbeing Action Plan</b>	<p>To provide an update on the work the seven District Councils in Lincolnshire have undertaken collaboratively to develop the Lincolnshire District Councils' Health and Wellbeing Strategy, and to consider the adoption of the Strategy as a framework to improve health and wellbeing across Lincolnshire, working closely with partners in the public, private and voluntary sector.</p> <p><b>Lead Officer: Karen Whitfield (Assistant Director Culture and Leisure)</b></p>	<p>Following the adoption of the Lincolnshire districts' Health and Wellbeing Plan to consider a local action plan for South Kesteven and agree regular reporting on delivery</p>	Last reported 9 February 2023	Healthy and Strong Communities

**1 February 2024, 2.00pm**

<b>Draft KPIs</b>	<b>Lead Officer: Debbie Roberts (Head of Corporate Projects, Policy and Performance)</b>			
<b>Armed Forces Covenant Action Plan</b>	<b>Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)</b>	Annual report – Due December 2023	Last reported to Committee on 8 December 2022	High performing Council  Healthy and Strong Communities
<b>Council in the Community</b>	<b>Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)</b>			

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Cost of Living Team Update	Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)	To review the impacts of cost of living and scrutinise the performance of the action plan	Last reported to Committee on 16 March 2023	High performing Council Healthy and Strong Communities
Safeguarding Annual Report	Lead Officer: Jodie Archer			
Change4Lincs Update	Lead Officer: Jodie Archer/Julie Martin		Last reported 9 February 2023	
CCTV	Lead Officer: Alison Hall-Wright (Assistant Director of Finance)			
<b>28 March 2024, 2.00pm</b>				
Crime Disorder and Local Partnership working update	Lead Officer: Jodie Archer/Julie Martin		last reported on 16 March 2023	
Prevent Update	Lead Officer: Claire Moses Head of Service (Revenues, Benefits, Customer and Community)			
Update report on Grantham High Street Heritage Action Zone Project	Lead Officer: Claire Saunders (Project Management Assistant)			

## Unscheduled Items

Report title	Issue	Originated	Corporate Priority
Car Parking			
Update report on Grantham High Street Heritage Action Zone Project	To update Committee members on the Grantham High Street Heritage Action Zone (HSHAZ).	Last heard at Committee on 11 October 2023, update due in April 2024	Growth and our Economy
Prevent Update	To provide an update regarding the Councils duties under Prevent	Last heard at Committee on 11 October 2023, update due in October 2024	High performing Council

### The Committee's Remit

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

- Allotments
- Anti-social behaviour, community safety and local policing
- Benefit claims
- Community engagement & cohesion
- Community funding and volunteering
- Community right to bid
- Community well-being
- Customer services
- Disabled facilities grant
- Equality and diversity
- Parish and town council liaison
- Public conveniences

- Safeguarding and individual wellbeing
- Shop front designs and funding
- Street furniture